

How to change password

Link to application:

<https://accountmanager.kccd.edu/ChangePassword.aspx>

Step 1:

The screenshot shows the 'USER ACCOUNT MANAGER' page. At the top, there are logos for Bakersfield College, Cerro Coso Community College, and Porterville College, along with the KCCCD logo. The page title is 'USER ACCOUNT MANAGER'. Below the title, a text box says: 'User Account Manager can be used to look up your Student/Employee User ID, change your password or change your security question'. There are two main input fields: '* Student/Employee User ID' and '* Password'. Each field has a 'Forgot' link below it. A 'Next' button is at the bottom. Three callout boxes provide instructions: one for the User ID field (e.g., 00132453), one for the Password field (current password), and one for the Next button.

OUR COLLEGES
Bakersfield COLLEGE
CERRO COSO COMMUNITY COLLEGE
PORTERVILLE COLLEGE

KCCCD
KERN COMMUNITY COLLEGE DISTRICT

USER ACCOUNT MANAGER

User Account Manager can be used to look up your Student/Employee User ID, change your password or change your security question

* Student/Employee User ID [Forgot Student/Employee User ID](#)

* Password [Forgot Password](#)

Enter your Student/Employee User ID here without the "@" e.g. 00132453.

Your 8 digit Student/Employee User ID

Enter your current password

Click Next

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Step 2:

The screenshot shows the 'USER ACCOUNT MANAGER' page for password change. It features the same logos as Step 1. The page title is 'USER ACCOUNT MANAGER'. A message says: 'Please review your security question and answer, and enter your new password.' There are three main input fields: '* Security Question' (a dropdown menu), '* Security Answer' (a text box), '* New Password' (a text box), and '* Verify Password' (a text box). A green box contains password requirements: 'Must be 8-20 Characters long.', 'Must contain letters and numbers.', and 'Must not contain a character sequence e.g. 5678 or abcd. Must not contain a sequence of the same characters e.g. 5555.' There are 'Change Password' and 'Cancel' buttons at the bottom. Three callout boxes provide instructions: one for the Security Question dropdown, one for the Password requirements, and one for the Change Password button.

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USER ACCOUNT MANAGER

Please review your security question and answer, and enter your new password.

* Security Question

* Security Answer

* New Password

* Verify Password

Must be 8-20 Characters long.
Must contain letters and numbers.
Must not contain a character sequence e.g. 5678 or abcd.
Must not contain a sequence of the same characters e.g. 5555.

This password is used to access the college network, email, the Portal, MyBanweb and other systems.

You can change your security question and answer here

You must enter a new password that meets these requirements

Click Change Password to complete process

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